



Cleobury Patients' Voice

"Bringing together patients, health professionals and voluntary groups to improve the health and social support services of our community."

Minutes of Meeting –7th November 2015 at 6.30 pm

Present: Joan Fisher (JF), Sue Del Mar (SDM), Kevin Burrows (KB), Rod Stewart (RS), Mark Radford (MR)
Jo Booton (JB), Stephen Andrews (SA), Katie-Rose Smith (KS)
Also present - Sally- Anne Osborne (SA), Deputy Director of Operations, Shropshire NHS Community Trust

<p>Situation at Ludlow Hospital</p>	<p>JF gave us a resume of the presentation given by Steve Gregory. Director of Operations and Nursing, Shropshire NHS Community Trust, in August and then introduced Sally-Anne Osborne, (Deputy to Steve), who brought us up-to-date with the present situation.</p> <p>Moving all the beds into one area has helped with staffing levels. Using agency staff is very expensive and also these nurses tend to rely too much on the permanent staff causing them extra work. There has been a reduction in the use of agency staff but still the main difficulty is recruiting permanent staff.</p> <p>A system of rotation combining with other services is being introduced whereby nurses can rotate across different areas. 4 new staff have already been recruited, 2 will soon be ready to join the unit and 2 are straight out of University.</p> <p>Existing staff will be able to join the rotation system as long as there will not be a staff shortfall on the wards.</p> <p>The object of the Trust is, if at all possible, to keep older people at home where they would far rather be. To this end they are working on ways to increase capacity to keep people at home.</p> <p>MR asked about bed blocking in Community Hospitals due to lack of space in the larger hospitals.</p> <p>KS asked if the ICS was short staffed. SAO said that council would guarantee a number of hours if the ICS could provide the staff.</p> <p>JF asked if the perception of not enough beds in Ludlow had died down. SAO replied she did not know but that every day there was capacity but not always at the same hospital.</p> <p>MR stated that more beds may be needed due to Winter Pressure. SAO replied that Shropshire CCG had not commissioned any extra beds this year. There is an adage that extra beds always get filled and their objective was to keep people at home.</p> <p>MR, KS and JB expressed concern but SAO said that extra beds would be found if needed but maybe at another hospital. It would be difficult to open up more wards at Ludlow as agency staff would have to be employed and Shropshire CCG were not commissioning anything as they were in financial straits.</p> <p>9 extra beds last year cost £1million because of using agency staff and the CCG has a £10 million deficit.</p> <p>The CCG is now being run by NHS England Shrewsbury and Telford Hospital Trust has a deficit of £23 million.</p>	
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<p>Actions required from minutes of last meeting</p>	<p>SA confirmed that the following had been actioned -</p> <ol style="list-style-type: none"> 1. The new leaflet racks are ready 2. The wheel chairs have been mended and are fully operational. 3. Mural on the back wall - The children at Lacon Childe School are going to research the history of Cleobury Mortimer and come up with designs which will initially be computer generated. SA is meeting with David Barker on Monday 14th Dec to discuss the next steps. KB said that the Cleobury History Society had a wealth of historical details about the town. 4. Community Car Scheme is now working well. 	
<p>New Actions</p>	<ol style="list-style-type: none"> 1. Pictures from a children's art competition held two years ago have been put in the corridor. 2. A notice will be put on the CPV noticeboard asking if anyone would like a Reception Session 3. This request will also be put on the website. 4. A second information file will be put in the reception area 5. Details of AGM to be sent to Jim Reynolds for the Clarion for inclusion in the January edition. 6. Details of the AGM to be put on the CPV noticeboard in the reception area. 7. No one has left a message on the telephone since its inception. 8. Meetings will remain six weekly at 6.30pm. 	
<p>Website</p>	<p>The cost of the present host of the website is too expensive and KS and MR have found a much cheaper one. They will liaise with SDM to set up a direct debit</p>	<p>KS,MR,SDM</p>
<p>Accounts</p>	<p>SDM to ask Dorothy McBride if she will audit the accounts.</p>	<p>SDM</p>
<p>Constitution</p>	<p>The constitution was discussed and several changes were made. SDM to look on NAPP website to see if there were any examples of constitutions which CPV could use.</p>	<p>SDM</p>
<p>AOB</p>	<p>JF to ask SA for details of obtaining records on line</p>	<p>JF</p>
<p>AGM</p>	<p>This will take place on Monday 11th January. KS to ask JB if she would like to be skyped into the meeting</p>	<p>KS</p>
<p style="text-align: center;">Next Meeting – AGM Monday 11th January 2016 at 6.30 pm, The Medical Centre</p>		