



Cleobury Patients Voice

*"Bringing together patients, health professionals and voluntary groups to
Improve the health and social support services of our community."
Cleobury Mortimer Patients Participation Group*

Minutes for AGM held at Cleobury Mortimer Medical Practice Monday 19th January 2015 @ 6.30 pm

Attendees: Gill Davies, Joan Fisher, Stephen Andrews, Kevin Burrows, Dr. Lyne, Rose Bond, Pat Greig, Hazel Morell, Sue Del Mar, M. Reiner, Katie Smith, Alison - People to People

Apologies: Pat Norton

Talks;

People to People Today: A Social Services Project

This new project started in May 2013, it is a different way of dealing and helping meet people's needs. If you want their services ask at the Social Services contact centre they will point you to the local community services or steer you to other services they feel are suitable for people on an individual person's requirements. The Service will then contact you to see how things have proceeded - this could put you into a hub - 2 worker's - carer's can carry out an assessment or give advice and help you enter the correct group. If you are cared for and also bedridden, you can phone for someone from the Hub to visit and give advice, re; equipment in the home etc.,

Grants can also be received although this can take time, this is financed by the Dept of Health - People to People and Shropshire Council are looking at the situation.

Children, young adults safeguarding has not changed. Hospital team look after short term - long term still picking up in Worc's/Shrop's divide. Still being dealt with by Social Services.

Medical Practice Update - Stephen Andrews - New Practice Manager

As in every surgery through out England Cleobury Mortimer Medical Centre is working hard in anticipation of an inspection. They are also working to maximise use of the expansion space.

The telephone line for CPV is in place (01299 407224), activated this afternoon. CPV need to devise an answerphone message.

Dr Thompson would like us to liaise with local schools e a Mural for the wall in reception.

Physiotherapy could sublet a room for use through the NHS for Private and NHS patients.

They may also be able to help with costs for leaflet's .

Stephen also works for CQC as a Specialist Advisor re Inspection of Surgeries.

Things seem to be much more in agreement now between Team Leader, Dr's, Stephen Andrews, Management staff an CPV re interaction with the Dr's and CPV.

Any Other Business

Mike Reiner - Parish Councillor asked about Shropdoc rates re phoning, Stephen will check.

Sue Del Mar gave her Treasurer's report.

Recruitment and Membership Secretary (Gill Davies) voted in by, Kevin Burrows, seconded by Sue Del Mar

Notice board in waiting room at the Surgery needs to be filled. Information on as many illness's possible.

Lyn had sent a report about her time as Chairperson and thanked everyone involved. Report from Lyn attached.

Jenny asked the question, People are asking what have we gained from the new Medical Centre?

The Doctor's would like a list of all local groups.

Sue Del Mar suggested that could the 5 Committee members take turns to Chair meetings?

The meeting concluded at 8.30pm