

<p>Remaining Action Notes and Matters Arising – 17th July</p>	<p>Waiting room – Still awaiting advice on use of pictures from the Town Council's Walter Pullen collection.</p> <p>Defibrillator (VETS) – PF confirmed that Town Council had agreed to conduct regular maintenance checks, and advised that commissioning of the electrical supply to the High Street (including feeder pillars) was expected by the end of August. KB has provided details of source for replacement pads (WEL Medical Ltd, Farnborough, Hants). Need to establish whether British Heart Foundation also handles installation as well as supply of defibrillator: MR to check with KB.</p> <p>Parking/Road safety - Town Council Clerk (Matt Sheehan) reported a meeting (9th August) on traffic/pedestrian safety in the vicinity of the Medical Centre with Glyn Shaw from Shropshire Council (Highways). KRS had attended. Currently, the only action proposed was the pruning of vegetation at the junction of the A4117 and Vaughan Road in an effort to improve visibility. Speed bumps were ruled out.</p>	<p>SDM</p> <p>MR/KB</p>
<p>Other Agenda Items</p>	<p>Engagement with Medical Centre clients – PF reported two recent conversations in which people had professed ignorance of CPV and what it does. It was pointed out that CPV has a large noticeboard near the entrance of the Medical Centre, a fairly regular column in the Cleobury Clarion every month, that it has its own website, signposted from that of the Medical Centre, and its own Facebook page, as well as both an email address and a dedicated telephone number for contacts. Its monthly bulletins are also carried by newsletters in Rock, Kinlet and Neen Savage and leaflets are handed out at relevant local events. The only significant comms medium not covered is Twitter (because no-one in the group is an active tweeter). It was also pointed out that CPV does not exist to represent/promote the practice (rather, it is 'a critical friend') and that, in contrast to the local veterinary practice, for example, the medical practice itself does not proactively communicate with the community. PF asked that the subject of community communication be raised with the practice at a future meeting.</p> <p>NAPP – July's NAPP bulletin stated that there will be "free Wi-Fi available to both patients and staff in all GP surgeries by 31 December 2017" (see comment above). The same bulletin also highlighted NHS England's annual assessment of over 200 CCGs, which found Shropshire (along with 22 others) to be "Inadequate" and Wyre Forest "Requires improvement". Redditch & Bromsgrove was also rated "Inadequate", while South Worcestershire, Herefordshire and Telford & Wrekin were all assessed as "Good".</p> <p>Telephone – carried forward in the absence of SDM.</p> <p>Patient comments – although MD had been able to gain access to the Comments Box, a replacement is now required: JF offered to try and source one. An email had been received that complained that the room information sign as doctors become available was difficult to read because of the lighting above. KRS said she had not been able to reproduce the effect and no-one else in the group had experienced it either. MR to draft a response accordingly. A written comment had been received about a lack of disabled parking provision, with the 3</p>	<p>MR</p> <p>JF</p> <p>MR</p>

AOB	<p>disabled parking spaces frequently occupied (and not always by cars displaying appropriate permits). MR to approach the pharmacy to see whether it would be prepared to add two more such spaces from what is assumed to be its allocation at the front of the building.</p> <p>Cleobury Hills – it was noted that a new care home of 60 beds was under construction opposite the Medical Centre, with 25 of the beds earmarked for those with high-dependency dementia. The practice to be asked whether it had been consulted in relation to the additional workload this might present.</p> <p>The meeting closed at 8:05 pm.</p> <p>Next Meeting – Monday 18th September at 6.30 pm</p>	MR MR
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