**Winter Support Service Referral Form**

Please complete all fields and email to [winter@ageukstw.org.uk](mailto:winter@ageukstw.org.uk);   
alternatively telephone 01743 233788 and ask to make a referral to the Winter Support Service; you will need the details below.

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| --- | --- | --- | --- | --- | --- | --- |
| **Referral Date:** | **Referrer Name:** | | | | | |
| **Referrer Position:** | | | | **Team/Organisation:** | | |
| **Phone:** | | | | **Email:** | | |
| **Client Name:** | | | **Mr/Mrs/Ms/Miss/Other** | | | **DoB:** |
| **Address:** | | | | | **Postcode:** | |
| **Phone:** | |
| **Lives alone: Yes/No** | | **If no, provide name & relationship:** | | | | |
| **GP name:** | | | **GP phone:** | | | |
| **Relevant Health Problems/Disabilities:** | | | | | | |
| **Any special dietary requirements:** | | | | | | |
| **Smoker: Yes/No** | | **Pets:** | **Previous help from WIPS (if known):** | | | |
| **Reason for referral/help required (if known):** | | | | | | |

**WIPS office use only:**

|  |  |
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| **Referral taken by:** | |
| **Support plan agreed with client: Yes/No** | **Date actioned:** |
| **Outcome code:** | **End date:** |
| **Notes:** | |

**Here2Help Service (Worcestershire)**

There continues to be vulnerable people in our community who have to self-isolate. This site provides a central location for the vulnerable who are unable to seek help from family, friends and neighbours. You can request help and find useful resources.

* if you have symptoms use the [**NHS 111 online coronavirus service (opens in a new window)**](http://111.nhs.uk/covid-19) to find out what to do
* if you need advice and guidance go to [**Worcestershire County Council Coronavirus (COVID-19)**](http://www.worcestershire.gov.uk/coronavirus)
* Or click the link below which will take you to the Here2Help Worcestershire page, for resources to help you, including: children and family support, mental health and well-being for all ages, working and businesses.

<https://www.worcestershire.gov.uk/here2help>

A phone number has been set up to **help those who can’t access the internet**, to help them fill out the form.

The dedicated number is: [01905 768053](tel:01905%20768053)then press option 3. The Here2Help opening hours are Monday to Thursday 9.00am to 5.00pm and Friday 9.00am to 4.30pm.